RETROACTIVE TENANT URP

From: s13rravan3ssa87
s13rravan3ssa87@proton.me

To: Christi Champ
cchamp@homesforgood.org

Cc: Aleksa Bruns
abruns@homesforgood.org

Bcc: s13rravan3ssa87@proton.me
s13rravan3ssa87@proton.me
sierracarbary@gmail.com
sierracarbary@gmail.com

On: Thursday, March 5, 2026 at 8:56:01 AM

Hello Christi,

I'm appreciative of the time I had to look over 2024 URP once more.

The utility scheduled allowance was incorrect for 2024 as well as 2025, therefore it's only logical to presume my utility scheduled allowance was incorrect for the year of 2023 as well.

According to the Homes for Good utility scheduled allowances, I was to be allotted $99 in 2024, & $103 in 2025. One can safely say that it was similar in 2023.

- If you could please provide the URP calculation sheet for 2023, I would appreciate it.
- Also, if you could please provide the utility scheduled allowance utilized for 2023, 2024, & 2025.

In 2024, when you input the correct scheduled utility allotment of $99, you get $1026 as the gross payment rather than $1004, resulting in a $69 overage to be zeroed out by the $99 utility allotment - still resulting in a $30 URP.

Therefore - the 2024 utilized scheduled utility allowance is incorrect, despite the URP calculation being correct.

- If you could please correct my file to reflect accurate utility scheduled allowances & URP
- This includes direct reimbursement to the participant for the year 2025 per utility scheduled allowance of $103, rather than $80.

As someone who has had zero income for more than two years, I clearly cannot afford mistakes like this on my file, surely you can understand.

Thank you for your time and attention to this matter I appreciate it,

Sierra V Carbary
s13rravan3ssa87@proton.m

-------- Original Message --------
On Wednesday, 02/25/26 at 12:05 s13rravan3ssa87 <s13rravan3ssa87@proton.me> wrote:

> Hello Christi,
>
> Thank you for attaching the PDFs.
>
> Could you please attach the utility scheduled allowance used for the year 2025 equating to $80?
>
> I've attached the scheduled utility allowance for 2025 - resulting in $103 as the utility allowance.
>
> I understand however, that is a cap, & only $99 would be considered the URP based on the payment standard of 2025 ($1026) & the rent owed to the landlord ($927).
>
> I just believe the utility allowance is miscalculated - perhaps forgetting the fridge & the range - equating to the $23 difference the allowance actually should be. It doesn't look like it affects 2024.
>
> If you could please check for 2025, I would appreciate it.
>
> Unless I am misunderstanding something, please correct me.
>
> Thank you again,
> Sierra V Carbary

Sent from Proton Mail for iOS.

-------- Original Message --------
On Tuesday, 02/24/26 at 09:59 Christi Champ <cchamp@homesforgood.org> wrote:

> Good morning, Sierra,
>
> I reviewed your file, per your request.
>
> The reason your utility reimbursement was $30 effective 1/1/24 because we must consider the payment standard and utility allowance for that period, as well as the amount the owner is asking for rent. Since we couldn't pay more than the payment standard ($957 at that time) to the owner, the calculation factors in a 'total family share' utility allowance + 10% of monthly adjusted income. The total family share at that time was $47 and your utility allowance was $77, resulting in a utility reimbursement of $30.
>
> When we processed your recertification effective 1/125, the payment standard and the utility allowance increased, which resulted in your utility reimbursement increasing to equal the utility allowance for that time.
>
> I have attached the calculation summary for each year.
>
> Please let me know if you have any questions.
>
> Thank you-
>
> Christi

Christi Champ | **HOMES FOR GOOD** | *Rent Assistance Program Manager*| homesforgood.org

PH: **541-682-2540** | 100 West 13th Avenue, Eugene, OR 97401

Pronouns | She/Her | Why Pronouns Matter

Follow Us: Facebook | Twitter | Instagram | LinkedIn

NOTICE: This electronic transmission, along with any attached information may contain confidential, protected, and/or privileged material. Law prohibits any review, re-transmission, dissemination or other use of, or taking of any action in reliance upon this information by persons or entities other than the intended recipient. If you are not the intended recipient or you received this in error, please contact the sender and delete the message and /or any attachments from your computer, and destroy any paper copies.

From: website@homesforgood.org <website@homesforgood.org>
Sent: Tuesday, February 17, 2026 12:17 PM
To: Christi Champ <cchamp@homesforgood.org>
Subject: RETROACTIVE TENANT URP

[EXTERNAL]

Christi, a new contact was submitted on 02/17/2026 10:16:37 from the Homes for Good website.

Submitter's Name: **SIERRA CARBARY**

Submitter's Email: **s13rravan3ssa87@proton.me**

ail Address:

Contact Subject: **RETROACTIVE TENANT URP**

Contact Message: **Hello Christi, could you please take a look at my file regarding URP since January 2024? My tenant rent portion has been $0 since January 2024. According to the utility allowance schedules - my electric allowance total should be calculated at $99/mo & $102/mo for 2025. However, Homes for Good paid only $30/mo in 2024 & $80/mo in 2025. Any adjustments from corrections resulting in retroactive URP must be issued directly to me as the responsible party per 24 CFR 982.514. If you could please have a look at my file, I would appreciate it.**

This email was automatically generated, please do not respond to it.